

FOOD PLAZA

- Food Plaza is a multi-cuisine plaza giving a variety of choice for eating. The quality and rates for items of Food Plazas are market determined. Food Plaza will be awarded by IRCTC through Two Packet Tendering system i.e Packet – “A” & “B”. Packet-“A” will contain Technical Bid & Packet – “B” will contain Financial Bid. .

BROAD SPECIFICATION OF FOOD PLAZA – IRCTC will provide space at the station as per site plan on as is where is basis. The licensee will have to construct the building in consonance with the existing building bylaws of the State. The covering area will not exceed a specified limited fixed by IRCTC. A standard Food Plaza will have the following characteristics:

- i) It may have multiple cuisines through single or multiple outlets with independent or common kitchen. The Licensee may operate all the outlets himself or sub-license some of the outlets to Sub-licensees as per the criteria. Licensee will have to operate at least one outlet in the Food Plaza himself.
- ii) IRCTC will enter into an agreement only with the Licensee who will be responsible for fulfillment of all license conditions with IRCTC. The IRCTC shall not enter into any agreement or deal in any manner with any of Sub-Licenses.
- iii) The Food Plaza will provide a variety of vegetarian and/or non-vegetarian food items and beverages so as to cater to a large cross-section of people. The food items will be decided by IRCTC.
- iv) No prohibited items by law will not be sold from Food Plaza.
- v) The food plaza may have a common sitting/standing areas to be shared by Licensee & the Sub-licensees. The common area will be appropriately furnished and shall include safe drinking water dispenser, trashcans and any other items considered necessary.

PRIMARY TERMS & CONDITIONS – The terms & conditions framed for determining the eligibility criteria of the Licensee & the Sub-licensee will be available with IRCTC.

FINANCIAL TERMS & CONDITIONS: -

- i) User Charges will be an amount in rupees payable to IRCTC by the Licensee every month in advance irrespective of his turnover.
- ii) Security deposit will be an amount in rupees equal to the three times of the User Charges, payable by the Licensee to IRCTC. The Security deposit will be refunded by IRCTC at the time of peaceful vacation of the food plaza by the licensee after providing for settlement of all dues or arrears arising out of the use of premises by the Licensee.
- iii) In addition to User Charges the licensee shall pay to IRCTC a percentage of his sale turnover. This percentage will have to be quoted by the bidder as required.
- iv) The bidder will have to quote the percentage of his Annual Sale Turnover that he would pay to the IRCTC as license fee.

PERIOD OF LICENSE:- License for operating the Food Plaza will be awarded for a period of 09(Nine) years and extendable for a further period of 03(Three) years on satisfactory performance.